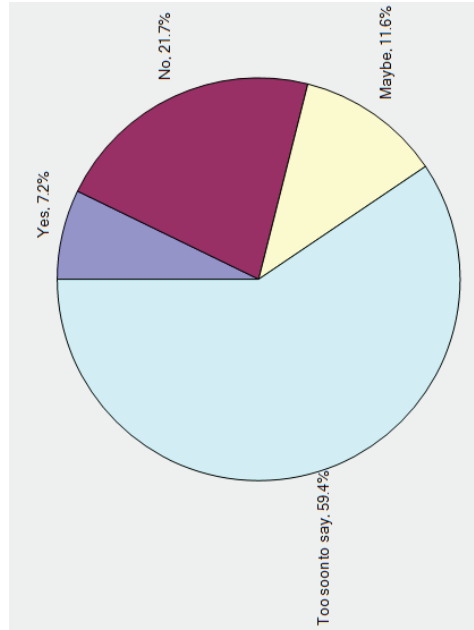


Sheffield Health and Wellbeing Board: Tell Us What You Think - June 2015

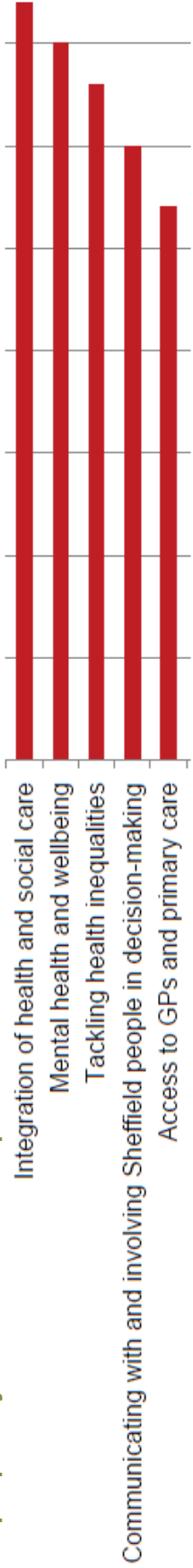
Total Responses: 145

Is integration work having an impact?

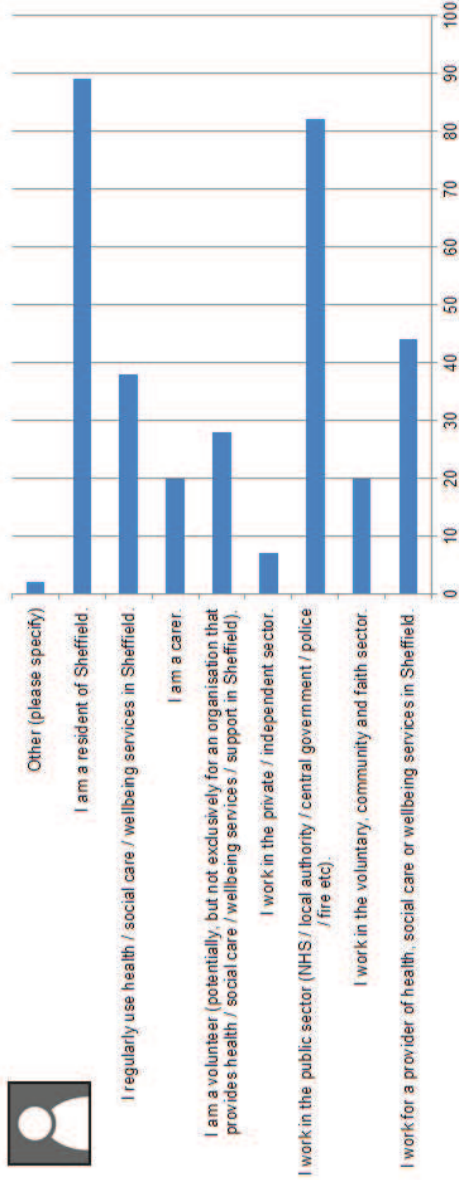
Half of respondents had heard of the Integrated Commissioning Programme (ICP). More than in the previous survey in January 2013 felt that the ICP is having an impact, but there is clearly still work to be done. Challenges identified included communication between partners and a shift in organisational cultures.



Top 5 priority areas on which respondents felt the Board should focus



About the survey's respondents



What the Board does well

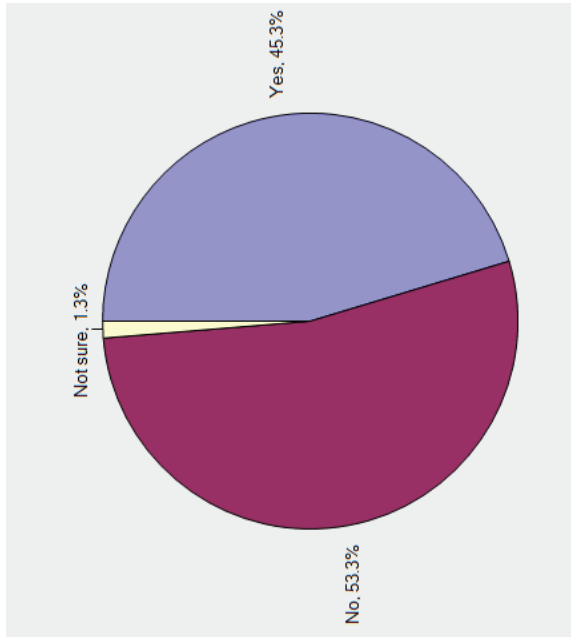
There were plenty of positive responses about the Board's communication, Twitter account, strategy and partnership working.



What the Board does less well

However, there were also a number of negative responses saying that the Board's communication, strategy and partnership working could be improved on. Some respondents felt that the Board is only interested in strategy, and should involve Sheffield citizens, voluntary sector and Foundation Trusts more.

Awareness of the Health Inequalities Plan



Suggestions for development

Respondents want to hear more about the Board's progress and actions in the e-newsletter, so we will be working to show this. They also feel there could be more honesty about some of the problems and difficulties faced by the Board as it tries to make continuous improvements to health and social care across the city.

There were ideas for engagement events in localities, and outside of office hours to enable more of the public to attend.



Awareness of the Board needs to be raised, including with public sector employees, so they are aware of key strategic changes within health and social care.

Involvement with the Board

Provider respondents felt they had a fair idea of what was going on but felt involvement with frontline workers and the voluntary, community and faith sector could be further developed.

Customer/service user/patient respondents were asked about how the Board could work with Healthwatch. Some had not heard of Healthwatch; others had and felt work with Healthwatch should be strongly supported and encouraged.

"I feel positive about the positive change that the board can make to start to think outside the box and be more proactive in terms of liaising with other professionals who work outside the NHS"

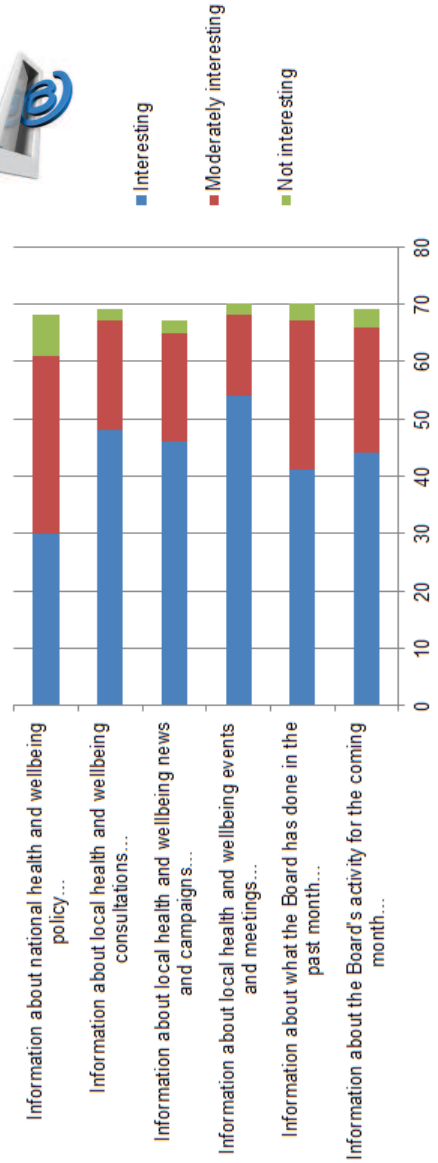


"Focus on how you have made a difference - what would not have happened without you"

"Keep up regular email bulletins with links to work happening within the Integrated Commissioning Programme"

"Translate strategies into visible action, ensure that the right people delivering those services know what to do, that makes a difference to local people"

What respondents want to read about in the monthly e-newsletter



healthwatch
Sheffield